

A Please put in the best word.

Dear Sir or _____

I am writing to c_____ about the SX69 we pu_____ from you two months ago.

First of _____, they only arrived with a de_____ of two weeks. To make _____ worse, we received the wrong model.

This was all _____ more in _____ as we did not have any other machine ready to do the job at the time.

And _____ but not _____, after it had finally arrived, the SX69 broke down one hour after it was first used.

We hope you will _____ that this cannot be accepted, and we will return the machine under separate cover.

We would th_____ ap_____ receiving the full price back, plus freight, in the total amount of £40.

Yours _____

(14 pts)

B Please translate.

- | | | |
|----|------------------------------|-------|
| 1 | Lieferung | _____ |
| 2 | Anforderungen genügen | _____ |
| 3 | Kosten abdecken | _____ |
| 4 | anstatt | _____ |
| 5 | unbefriedigend | _____ |
| 6 | Rückerstattung | _____ |
| 7 | unter diesen Umständen | _____ |
| 8 | Anfragen | _____ |
| 9 | mit Bezug auf Ihr Inserat | _____ |
| 10 | Ich war erfreut, zu erhalten | _____ |
| 11 | Termin, Verabredung | _____ |
| 12 | besonders interessiert an | _____ |

(12 pts)